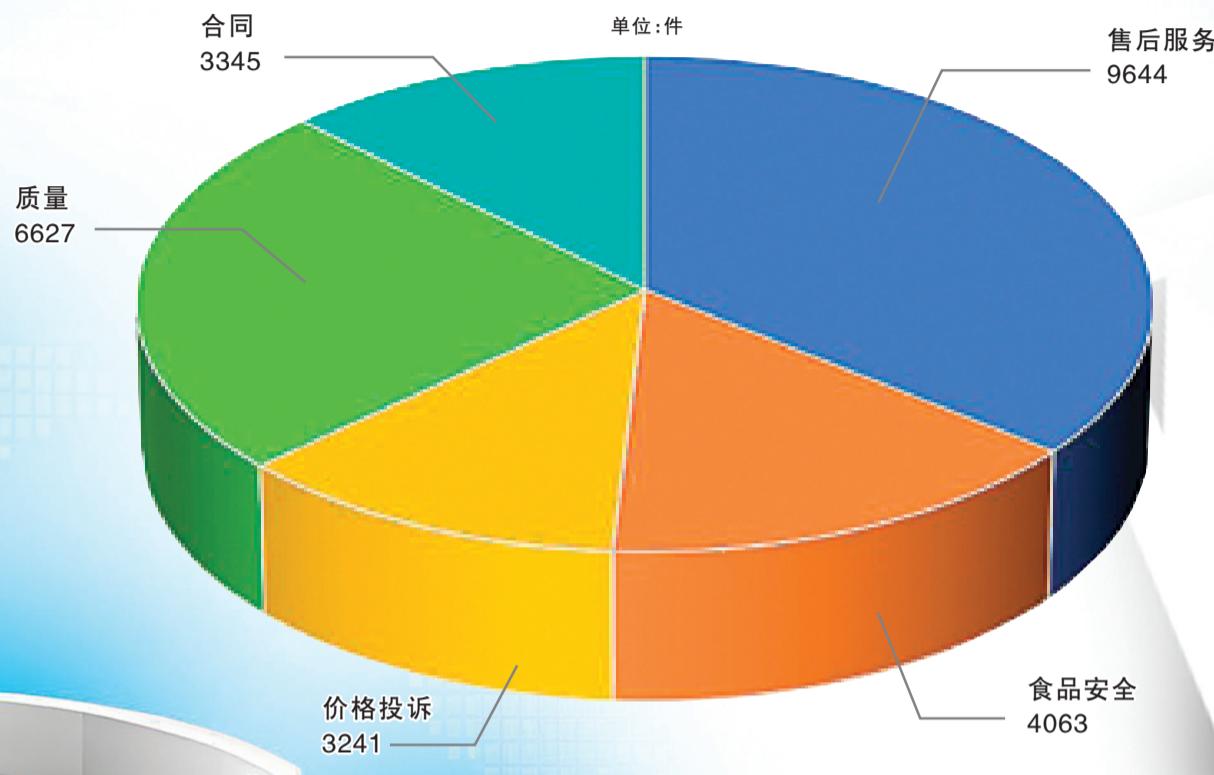


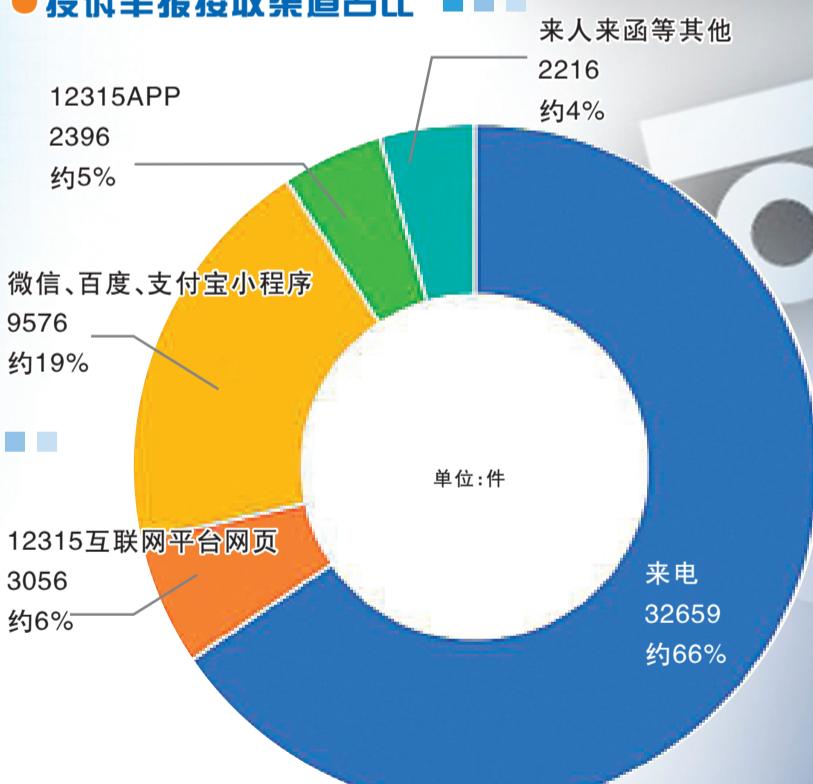
# 3·15特别报道

◀ 上接06版

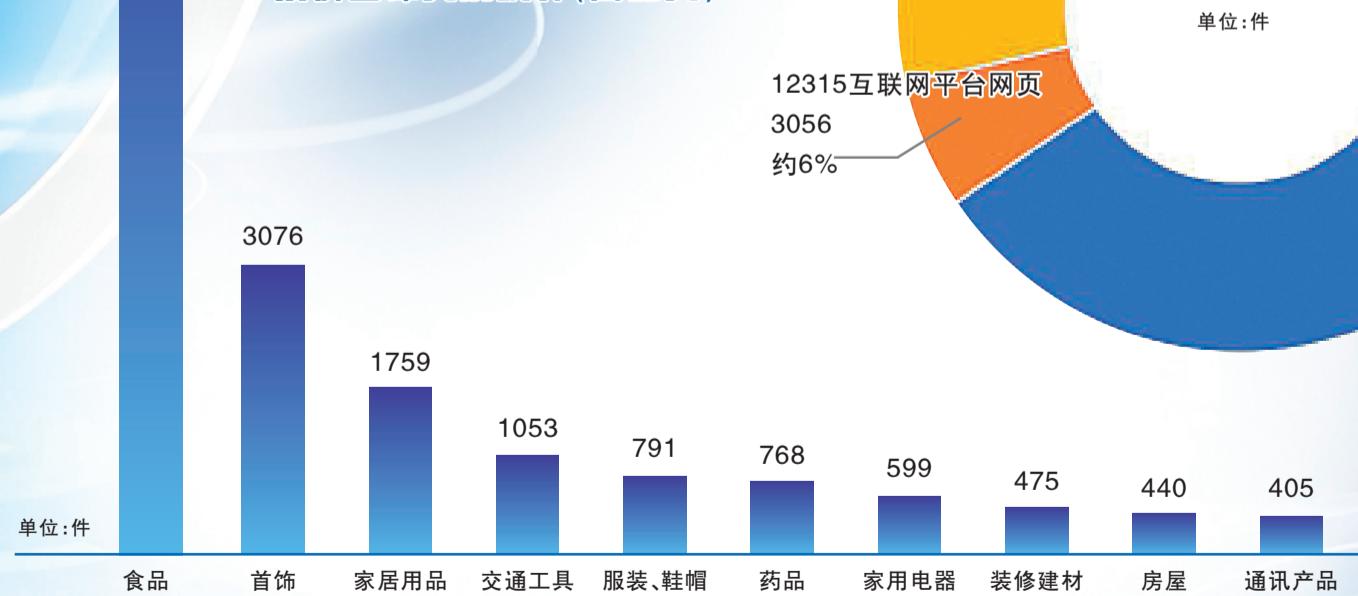
## ● 投诉量最多的5个类别



## ● 投诉举报接收渠道占比



## ● 投诉客体类别统计(商品类)



2024年共接收投诉37194件,其中诉转案176件,较去年的131件同比增长34.4%。按投诉客体类别来看,食品的投诉量仍占商品类的首位。